

Bleckley County Transit System
Transit Service Policy for Passengers
FY 2023

The Bleckley County, effective the first day of July 2022, has approved this resolution for the Bleckley County Transit System to be adhered to by all passengers.

1. All passengers must schedule needed transportation at least three days in advance contacting the Bleckley County Transportation Center at 478-934-3835. Appointments will be scheduled upon availability of vehicle. Bleckley County Transit has TWO wheelchair equipped vans and has limited space. Trips may be scheduled for any legal purpose, except liquor/package stores. Each passenger must pay the appropriate fare when entering the vehicle. Purchase of Service passengers must pay the fully allocated cost of a passenger trip or the amount must be paid by the purchasing agency. Delivery trips are to be paid in the same amount as the fare structure.
2. All passengers must be properly dressed, practice proper hygiene, and be ready promptly when the van arrives. Pick-up and drop-off times will be designated by the van driver. The vehicle will wait up to five minutes before leaving and classifying the passenger as a “no show”.
3. Bleckley County reserves the right to discontinue service to fare paying passengers with 30% “no-shows” in 30 days. Suspension of passengers at this time will be for one month and documented by the supervisor/dispatcher. There will be no doubling back for forgotten personal items.
4. All passengers must wear seatbelts. Passengers with infants will be responsible for providing the applicable seat for the child. It is the rider’s responsibility, not the driver’s, to watch the children brought on the van. Minors, including school children, must have an adult escort. Drivers are not responsible for any child. For a passenger to be transported without an escort they must be at least sixteen years of age.
5. Passengers must be ambulatory. That is, they must be physically able to enter and exit the vehicle on their own or bring an escort with them. Passengers who need the assistance of a wheelchair will be assisted by the driver on and off the vehicle. After safely exiting the vehicle, all passengers must then enter the home or building without driver’s assistance. Drivers are not allowed inside a passenger’s home or to assist passengers when entering or exiting any building.
6. Each driver is trained in the proper use of a wheelchair lift, tiedowns, and safety restraints.
7. There will no food, drinks, tobacco products, alcohol, controlled substances, or profanity used on the vehicles. The driver, after conferring with the Dispatcher,

has the right to refuse transportation to any rider suspected of breaking rules included in this policy.

8. All passengers must have a prearranged location for transport back home. If a rider is not at the prearranged location, the five minute no show rule will apply.
9. A passenger who must cancel a scheduled ride must notify the Bleckley County Transportation Office by 8:30 a.m. of the day of the appointment.
10. Only animals classified as passenger assistant animals will be allowed on the vehicle.
11. Drivers are not responsible for passenger's personal items. Drivers are not permitted to assist with loading, unloading, or securement of packages/items in excess of 10 pounds. Packages are limited to an amount and size that would not interfere with seating occupancy of the vehicle unless an additional fare per seat is paid.

Fare Structure for Public Ridership

In County:

All passengers \$5.00 round trip

Out of County:

Taylor Regional Hospital \$8.00 round trip

Other out of county N/A

The above fares do not apply to contract services.



Mike Davis
Sole Commissioner, Bleckley County

Date

10/03/2022